



Field Services Representative

E3R Opportunity, Oahu, HI: Field Services Representative

Job Description:

E3R is seeking a highly motivated Field Service Representative (FSR) to provide on-site technical support, training, and operational expertise for advanced warfighting tools and technologies on Oahu. This role directly supports warfighters by ensuring systems are properly configured, maintained, and fully mission-capable during daily operations and live, virtual, and constructive (LVC) exercises. Leveraging prior military operational experience and deep system knowledge, the FSR serves as the critical link between development teams and end users, enabling successful technology fielding, effective operator adoption, and continuous feedback to program leadership.

Functional Description:

- **On-Site Operational and Technical Support:** Provide on-site operational support and training to specified commands during daily operations and exercises, ensuring all hardware and software systems are mission-ready.
- **Stakeholder Engagement:** Act as a technical liaison to DoD stakeholders across all warfighting domains to solicit and communicate feedback for system design improvements, troubleshoot technical issues and assess system performance during field execution.
- **System Integration:** Integrate technical and operational aspects of advanced software capabilities to support military operations.
- **Data Collection & Analysis:** Collect and organize technical data to inform system validation as well as system measures of performance.
- **System support to TTP:** Assist in the evaluation of system capabilities and effectiveness to support military staff's current Tactics, Techniques, and Procedures (TTPs). Provide feedback to Technical Program Manager and system developers to best fit customer requirements.
- **Maintenance & Sustainment:** Provide routine maintenance and emergency troubleshooting with technical experts as required.
- **Reporting:** Develop and analyze project status reports, maintenance logs, and technical milestones for program leadership

Desired Knowledge, Skills, Abilities:

- **Operational Experience:** Minimum of 5 years of military technical or operational experience, with a focus on weapons systems, sensors, or multi-domain communications. Experience on large operational command staffs (3-star+) recommended.
 - **Technical Proficiency:** Demonstrated expertise in operating technical software applications and equipment in support of military operations.
 - **Education:** Bachelor's degree in a technical or management field required.
 - **Analytical Skills:** Ability to conduct research and troubleshoot systems using incomplete information to reach defensible technical solutions.
 - **Soft Skills:** Excellent interpersonal communication skills and the ability to work as a self-starter in pressurized, high-stakes environments.
 - **Experience Level:** At least five years of experience working within a multi-level security environment¹⁸.
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E3R is committed to providing equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, age, physical or mental disability, national origin, citizenship, military or veteran status, sexual orientation, gender identity and/or expression, genetic information, or other status protected by federal, state or local law.



Security Clearance Requirement: Top Secret/SCI Clearance required

Education Requirement: Bachelor's degree in a technical or management field required

Place of Performance: Pearl Harbor, Oahu

Salary Range: \$150,000 - \$180,000

Benefits: E3R has a comprehensive benefits plan which includes HMO/PPO Medical Plan Options, Employer Sponsored Health Reimbursement Arrangement, 401(k), Dental and Vision Plans, company paid Life Insurance, Voluntary Life and AD&D, Pet Insurance, Employee Assistance Program as well as Paid Time Off, Sick Leave and Paid Holidays.

Company Description:

Exceptional Employees for Exceptional Results (E3R) was founded June 6th, 2011 as a Service Disabled Veteran Owned Small Business. Our company name reflects our business model. Corporate management and infrastructure do not provide direct support to our clients. Our employees do. If we attract and retain the best employees in our industry, we will be successful. If we fail to provide a quality workforce, nothing else matters. We achieve our purpose and our business success through hiring and retaining the very best employees in our industry.

How to apply: Interested candidates who meet the qualifications above should apply via the following link: <https://www.ondemandassessment.com/o/JB-S8IQ9EBQ3/landing?u=1137965>

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